

Mobile Giving FAQ

Attention Samsung Mobile Phone Users – There is a glitch with the mobile giving website that affects some Samsung devices when using Chrome browser. The vendor is aware of this problem and is working to correct it. If you use a Samsung device we recommend **NOT** using chrome as the browser to access this. The glitch is related to the credit card number not entering correctly, please check your credit card number as you enter it to avoid receiving an error message.

Do I need a smartphone to access mobile giving?

Yes, you need a smartphone or tablet to use mobile giving. You must be able to access a web browser to use mobile giving.

Do I have to login?

No! You do not need to login to use mobile giving. You can give via the website at your convenience without logging in.

How do I use mobile giving from my smart phone?

1. Go to <https://bvbc.ccbchurch.com/goto/giving>
2. Enter the amount you want to donate to BVBC.
3. Select the “Designation” where you want your donation applied – General Fund, Building Fund-Debt Reduction, or Love in Action.
4. If you want to give a gift and designate it for more than one account click the + (plus sign) to add additional giving line items.
5. Click Next (upper left) when you have completed the gift amount and designation
6. Enter you credit card or debit card number. When this is complete the expiration date field will appear. Next, the CVV field will appear. Then, enter the mailing zip code associated with your card. Enter your name as it appears on the card and your email address (to receive a receipt).
7. Click submit (upper left corner). You are done.

Can I give a reoccurring or repeating gift? You cannot give a reoccurring or repeating gift via the mobile giving platform but you can via [online giving](#). Through online giving you can use a credit/debit card or have the funds withdrawn directly from your checking account. You can also stipulate how frequently you want to give this gift. You must be logged into MyBrandywine to set-up reoccurring giving. [Sign in to online giving](#). If you do not have a login, [sign up for an account](#). For instructions of how to set-up your online giving [view the instructional video](#).

Will this website remember my credit card information? The website will not remember your credit card information but some browsers on smart phones will remember your credit card information.

What credit / debit cards do you accept? All major credit cards are accepted.

Should I use my credit card to support the church?

Your payment method is an individual decision, but we strongly discourage anyone from going into debt to support the church. If you feel called to give more and don't have the money in your

budget, examine ways to earn additional money or reduce your expenses. And if you have difficulty with credit card discipline, stick with debit card or ACH bank draft.

Is this website secure? The website is hosted by a vendor who specializes in online giving. The website is PCI compliant- a security standard developed by the credit card companies to help protect cardholders. Both the website and BVBC complete yearly PCI compliance certifications.

Are there any fees involved with giving online?

There are no fees for you to use this tool. BVBC is charged a percentage of your gift as a fee. Approximate card processing fee is up to 3%, depending on type of card. There are no fees to you or BVBC for ACH transfers

Is the donation tax deductible?

As with all donations to Brandywine Valley Baptist Church donations are deductible as allowed by IRS 501(c) rules.